

## SCloud App User Manual(iOS version)

Version:1.2.6

Procedure:

1.Download the latest SCloud App from Apple AppStore:

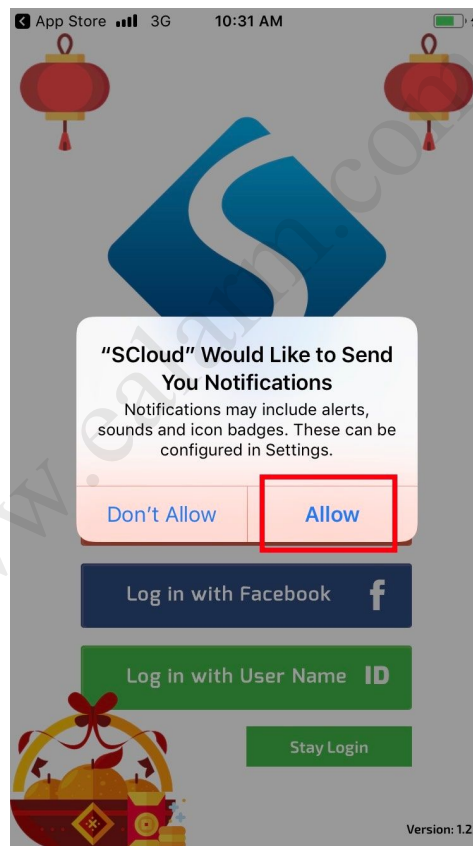
- iOS AppStore: <https://itunes.apple.com/my/app/scloud-stay-secure/id1276094284?mt=8>



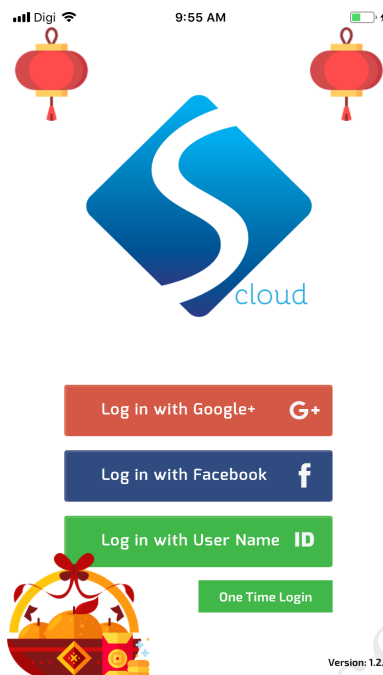
**SCloud**

**SCloud iOS QR code**

2.Please allow the notification during the first time app installation to receive event notification.

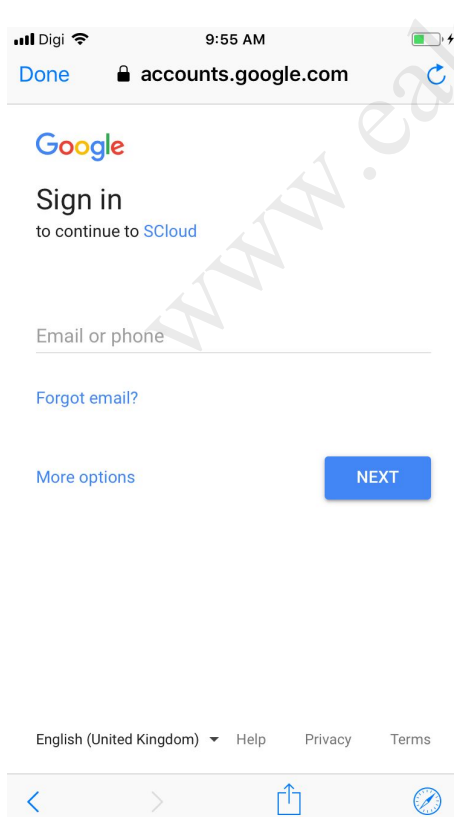


## 2. Register or login to the SCloud App.

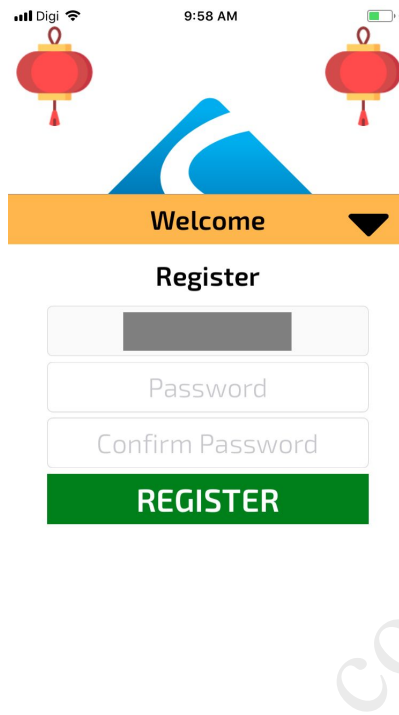


User can choose any login method below:

- 1) Google/Facebook Authentication
  - a) Sign in to gmail/facebook account:



- b) First Time Login(Registration) will require user to enter their app password.
- c) The app password is not the email password.

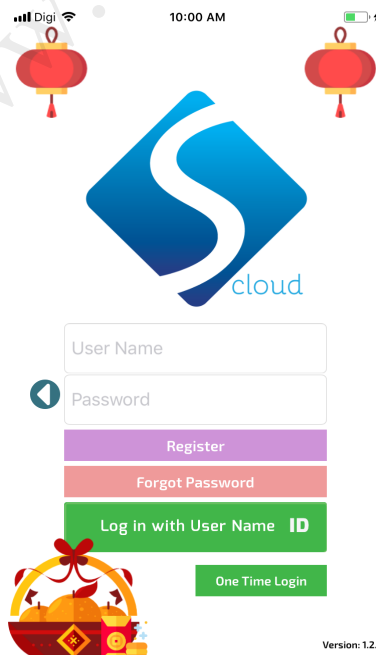


The screenshot shows a mobile app registration screen. At the top, there's a status bar with 'Digi' carrier, signal strength, Wi-Fi, and battery icons. The time is 9:58 AM. Below the status bar are two red lanterns. The app logo, a blue stylized 'S' with 'cloud' text, is centered. Below the logo is an orange bar with 'Welcome' and a dropdown arrow. Underneath is a 'Register' section with three input fields: a greyed-out one, 'Password', and 'Confirm Password'. A green 'REGISTER' button is at the bottom.

d) Registration Successful.

## 2) User Name

- a) User can login by user name even their account is register from the Google/Facebook Authentication. In this case, user name can be found in the registration email received during the registration and the login password is the app password.



The screenshot shows a mobile app login screen. At the top, there's a status bar with 'Digi' carrier, signal strength, Wi-Fi, and battery icons. The time is 10:00 AM. Below the status bar are two red lanterns. The app logo, a blue stylized 'S' with 'cloud' text, is centered. Below the logo are two input fields: 'User Name' and 'Password'. Below these are four buttons: 'Register' (purple), 'Forgot Password' (pink), 'Log in with User Name ID' (green), and 'One Time Login' (green). At the bottom left is a decorative basket of fruit. At the bottom right is the text 'Version: 1.2.6'.

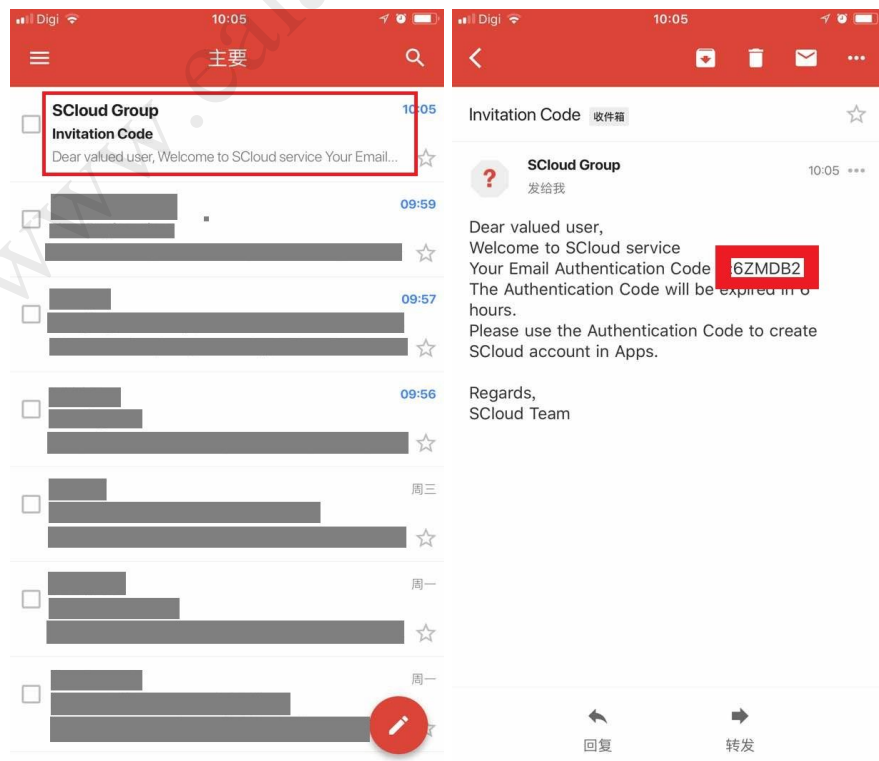
b) User name registration

i) Press "Register"

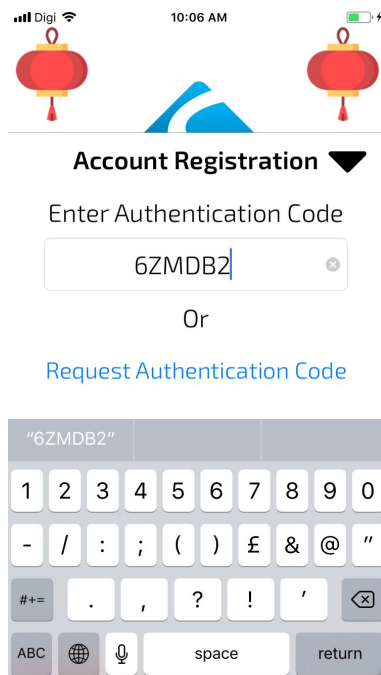
ii) Request the authentication code by entering email address:

The left screenshot shows the 'Account Registration' screen with a 'Request Authentication Code' button highlighted by a red box. The right screenshot shows the same screen with the 'Enter Email Address' field and a 'Submit' button.

iii) Check the authentication code from the inbox of your email:

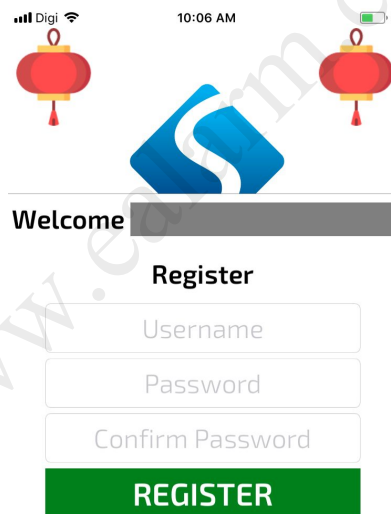


iv) Enter the 6-Digits Authentication Code



The screenshot shows a mobile app interface for account registration. At the top, there are two red lanterns and a blue logo. The status bar at the top shows 'Digi' network, signal strength, Wi-Fi, and the time '10:06 AM'. The main heading is 'Account Registration' with a dropdown arrow. Below it, the text 'Enter Authentication Code' is followed by a text input field containing '6ZMDB2'. Below the input field is the text 'Or' and a blue link 'Request Authentication Code'. At the bottom, there is a numeric keypad with digits 1-9 and 0, and a row of symbols including hyphen/slash, colon/semicolon, parentheses, pound, ampersand, at-sign, and double quote. There is also a row of symbols including hash/equals, period/underscore, comma, question mark, exclamation mark, and apostrophe, and a row with 'ABC', a globe icon, a microphone icon, 'space', and 'return'.

v) Enter the user name and password and press "Register" button.

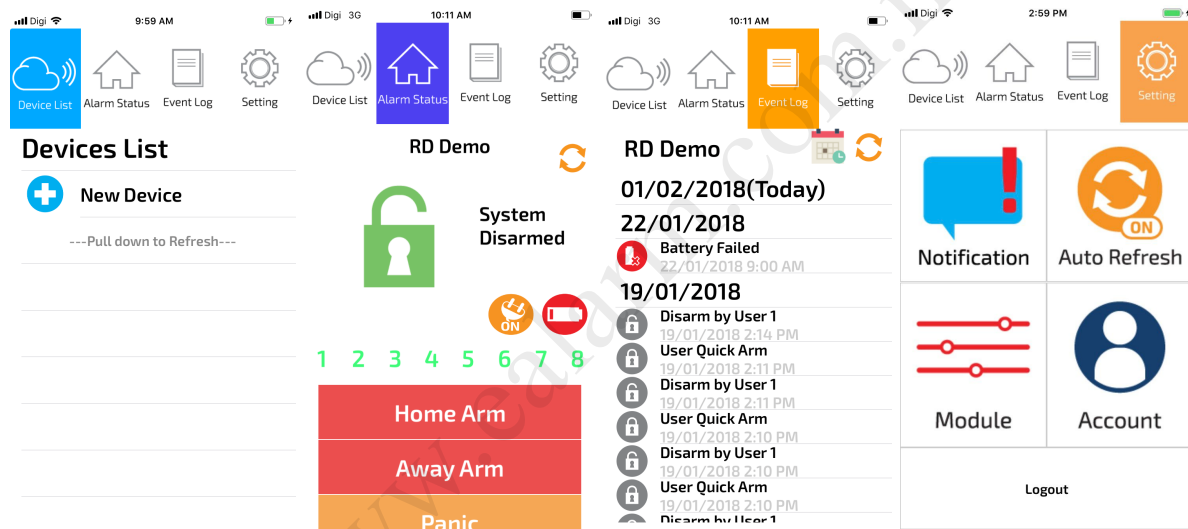


The screenshot shows a mobile app interface for registration. At the top, there are two red lanterns and a blue logo. The status bar at the top shows 'Digi' network, signal strength, Wi-Fi, and the time '10:06 AM'. The main heading is 'Welcome' followed by a grey bar. Below it, the text 'Register' is followed by three text input fields labeled 'Username', 'Password', and 'Confirm Password'. At the bottom, there is a green button labeled 'REGISTER'.

vi) Registration Successful.

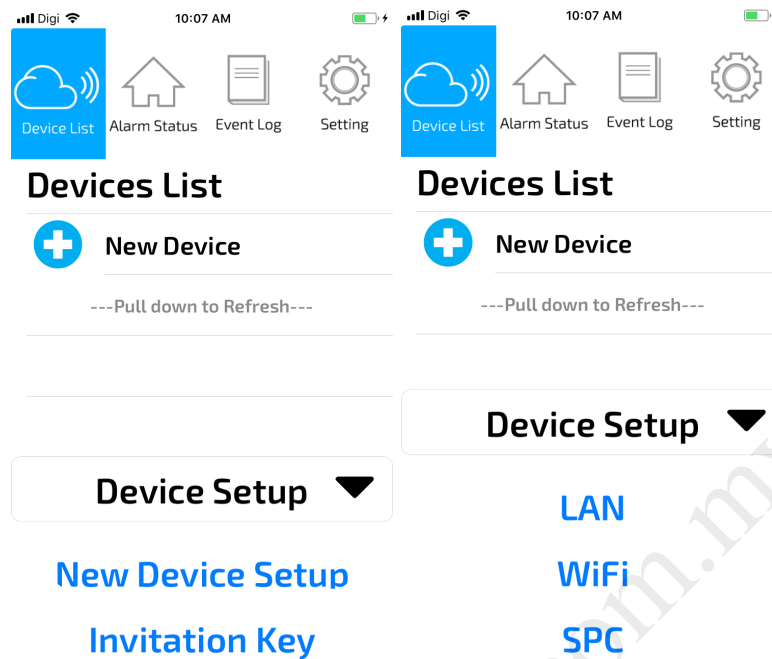
3. After login, the app will redirect to the main page. The main page consists of:

1. Device List
  - a. All the user's device will be shown here.
  - b. User can do the user management (invite/remove user).
  - c. User can do the device/user rename.
  - d. User can manage the device's notification member.
2. Alarm Status
  - a. Alarm system real time status.
  - b. Remote Control (Away Arm/Home Arm/Disarm/Panic).
  - c. Zone Rename/Bypass.
3. Event Log
  - a. Event History.
4. Setting
  - a. Custom Notification for each device.
  - b. Alarm status auto/manual refresh.



#### 4. Device Pairing

1. Press on “New Device” and select “New Device Setup”

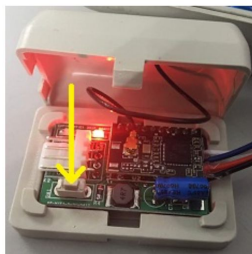


##### a. LAN Module

- i. Select LAN from Device Setup.
- ii. Scan the QR code from the LAN module.
- iii. Done.

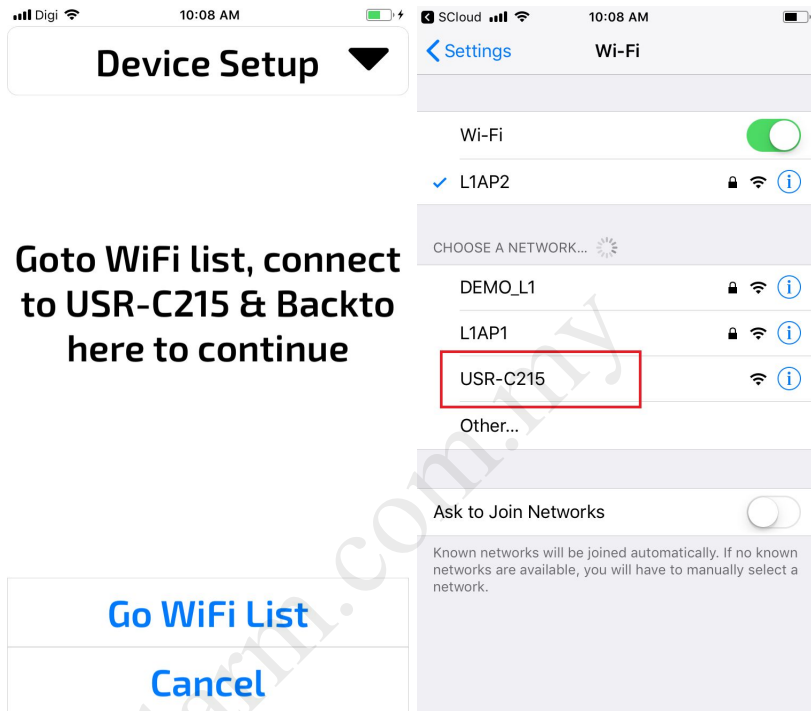
##### b. WiFi Module

- i. In order to pair the WiFi module, user has to connect to the WiFi module and choose the WiFi's SSID and enter the password.
- ii. Make sure the WiFi module is installed outside the metal box.
- iii. Follow the instruction, hold the reset button of WiFi module for 10 seconds. Upon success, both LEDs on the WiFi module will be on for 1 second, and then only the "WiFi" LED will be on.

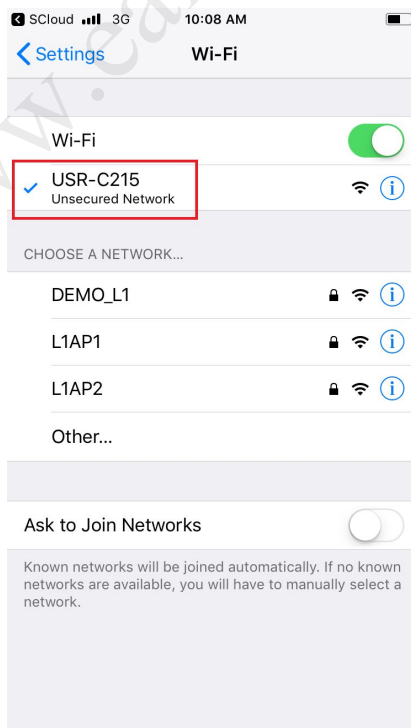


**Hold Reset Button For  
10 Seconds**

- iv. If the LED on the WiFi module is blinking, it means user holds the reset button less than 10 seconds. Please power off and on the alarm panel and start again from step ii.
- v. Press "Go WiFi List", the app will redirect to iOS WiFi setting page. Connect to the "USR-C215"

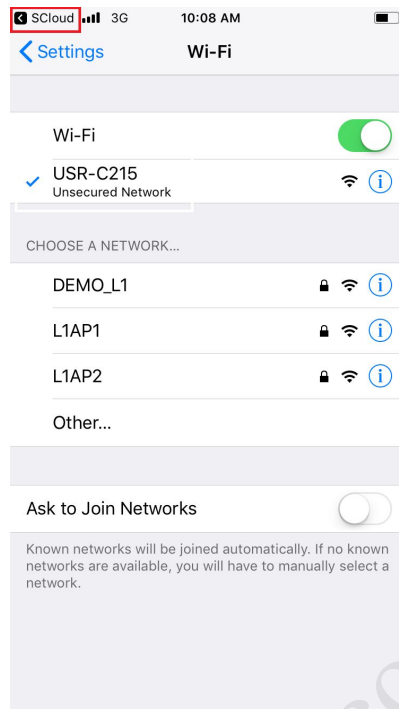


- vi. Make sure the "USR-C215" is connected



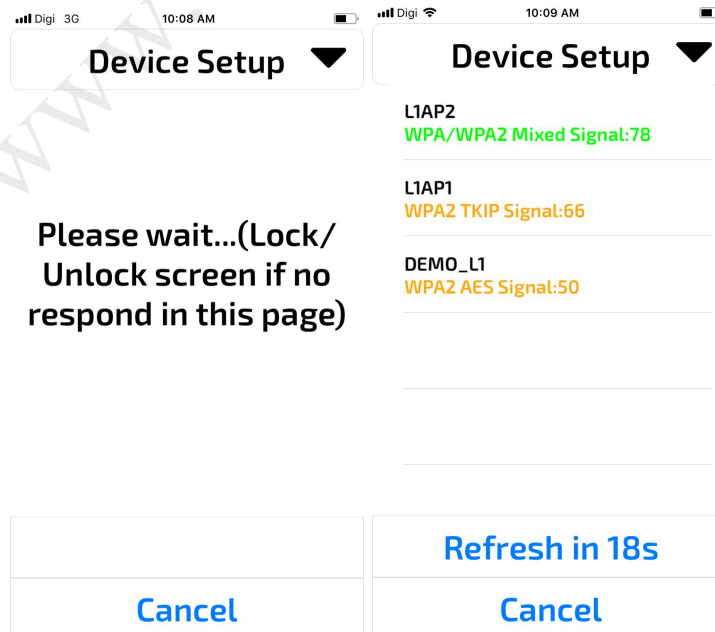


vii. Go back to the SCloud app.

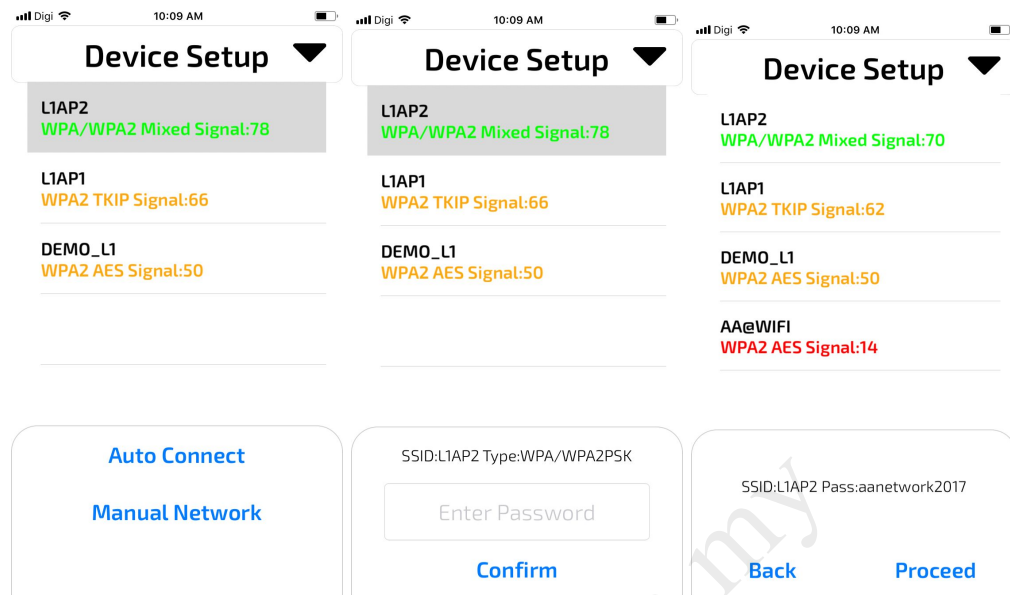


viii. Select WiFi SSID

1. Please lock and unlock the phone once there is no WiFi SSID shown in the setup page.
2. Green color indicates good WiFi signal strength.
3. Orange color indicates Medium WiFi signal strength
4. Red color indicates poor WiFi signal strength. Please choose a better install location.



ix. Select “Auto Connect”, enter correct WiFi password and press “proceed”.



x. The device will be added to the device list after the setup.

xi. The device will show “online” within a minute after the setup.



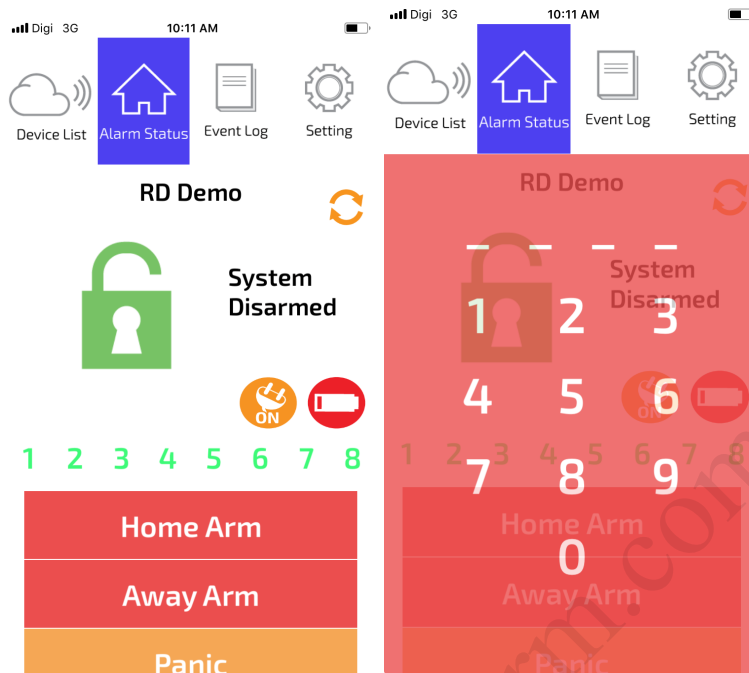
xii. If the device still showing offline after few minutes, please check:

1. If the LED on the WiFi module still on, means the WiFi password entered is incorrect, please start again from step iii. (No need to remove device from devices list)
2. Network connection

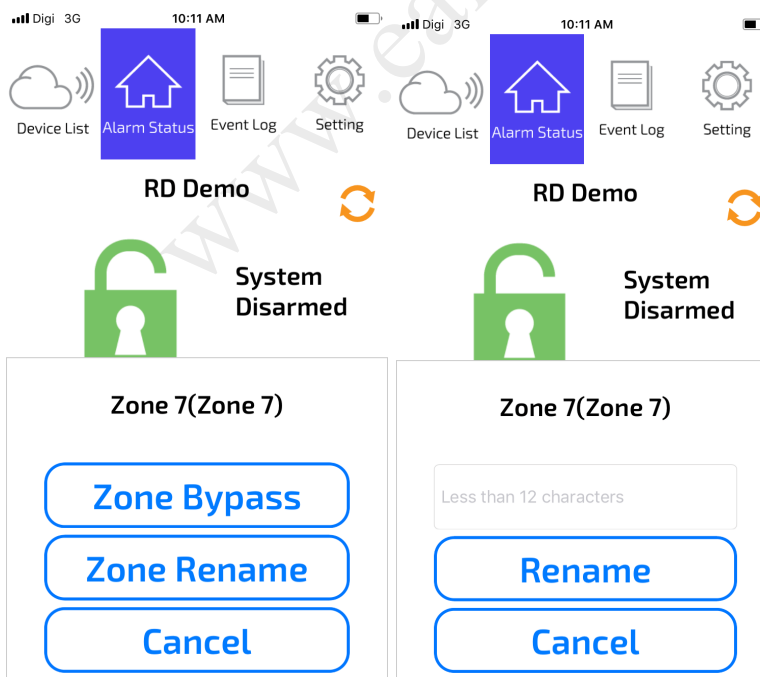
xiii. Done.

## 5. Remotely Control the alarm system

- User can remotely home arm/away arm/disarm/panic the alarm system by press the action button in the alarm status page.
  - Pin code is required to arm/disarm the system.
  - Hold 3 seconds to activate the panic mode.

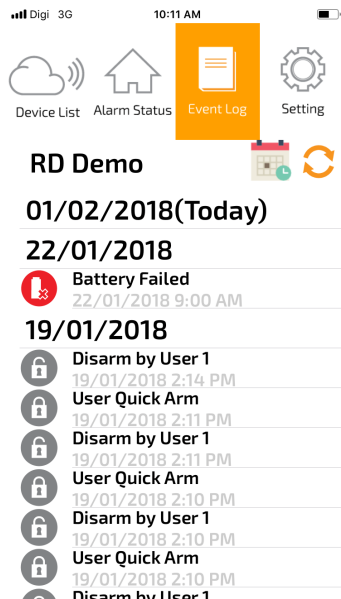


- User can bypass/unbypass/rename the zones by pressing the zone number.
  - User can only bypass the zone in disarmed mode.



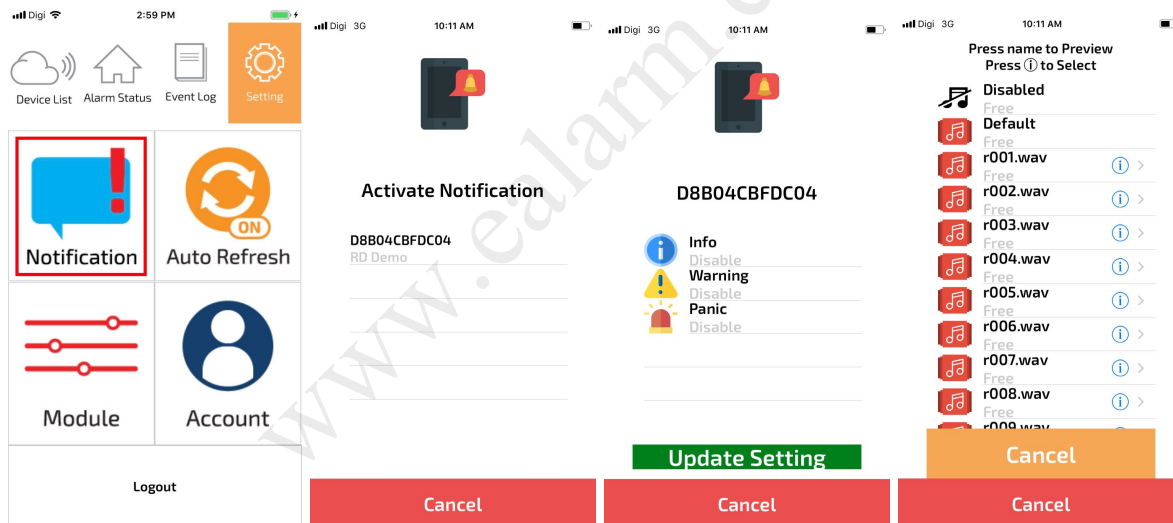
## 6.Event History

- User can view event history in the "Event Log".



## 7.Custom Notification

- User can enable/disable and select custom ringtone for events.



Ringtone Type	Events
Info	Home Arm,Away Arm,Disarm,Keyswitch Arm/Disarm
Warning	AC Failed/Restore,Battery Failed/Restore,Panic Restore,Duress Restore
Panic	Zone Burglar,Panic,Duress,Medical alarm,Fire alarm